

Nathan Hurde

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Experience

May 2018 – Present

Advanced Resources, Chicago, IL

Tech Support in Chicago Public Libraries

- Provide technical support for patrons of Chicago Public Libraries and teach local tech classes.
- Assist local patrons on finding jobs, applying for government benefits, colleges and other important life tasks in library.
- Heavy use of multi-tasking for optimal customer satisfaction.

2013 – Present

PawByte, Chicago, IL

Software Engineer

- Created new video game open source projects in C/C++ and JavaScript.
- Managed GitHub, community and official sites.

Summer 2015

Mediterranean Shipping Company (MSC), Rosemont, IL

Export Traffic Booking Agent

- Provided excellent customer service to businesses making bookings for shipments from the USA to the Eastern part of the world.
- Handled trucking, train and shipping logistics for customers.

2012 – 2014

Flourish Conference Lead Organizers, Chicago, IL

Event Organizer and Team Leader

- Planned conference, logistics and guest speaker lead contact.
- Lead fundraiser for conference.

2012 – 2013

University of Illinois at Chicago (UIC), Chicago, IL

Computer Specialist

- Maintained and monitored computer laboratories at UIC.
- Resolved client requests/tickets as well as repair student and client computers and assisted with software installation.

2008 – 2012

Youth Tech Corps (YTC), Chicago, IL

After School Instructor

- Instructed for after school programs in Chicago Public Schools.
- Assisted in counseling and mentoring of students.

Education

Graduated 2013

University of Illinois at Chicago, Bachelors Degree

Major: Political Science

Relevant Skills

Clerical Skills

- Efficient in Microsoft Office
- Answering and receiving phone calls and email
- Keyboarding: 65 WPM
- Press Writing
- Audio Recording

General Skills

- Event Planning
- Unflappable under heavy stress, workload and demanding customers
- Outspoken and courteous to people of all walks of life.

Technical Skills

- C/C++, Python and JavaScript
- MYSQL, PHP, HTML and CSS.
- GitHub
- WordPress Administration
- Microsoft Windows XP, 7, 8, 10.
- Computer Maintenance & Repair

Awards and Other Achievements

- Guest speaker at ProIndieDev Conference in March 2018.
- 2nd Place in Men Against Sexual Violence Bystander Intervention 2012 Video Film Contest at UIC.
- Association for Computing Machinery Student Chapter at UIC member
- Linux Users Group Student Chapter at UIC member