*Nathan Hurde*

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**Experience**

May 2018 – Present *Advanced Resources, Chicago, IL*

 Tech Support in Chicago Public Libraries

* Provide technical support for patrons of Chicago Public Libraries and teach local tech classes.
* Assist local patrons on finding jobs, applying for government benefits, colleges and other important life tasks in library.
* Heavy use of multi-tasking for optimal customer satisfaction.

2013 – Present PawByte, *Chicago, IL*

 Software Engineer

* Created new video game open source projects in C/C++ and JavaScript.
* Managed GitHub, community and official sites.

Summer 2015 *Mediterranean Shipping Company (MSC), Rosemont, IL*

 Export Traffic Booking Agent

* Provided excellent customer service to businesses making bookings for shipments from the USA to the Eastern part of the world.
* Handled trucking, train and shipping logistics for customers.

2012 – 2014 *Flourish Conference Lead Organizers, Chicago, IL*

 Event Organizer and Team Leader

* Planned conference, logistics and guest speaker lead contact.
* Lead fundraiser for conference.

2012 – 2013 University of Illinois at Chicago (UIC), Chicago, IL

 Computer Specialist

* Maintained and monitored computer laboratories at UIC.
* Resolved client requests/tickets as well as repair student and client computers and assisted with software installation.

2008 – 2012 Youth Tech Corps (YTC), Chicago, IL

 After School Instructor

* Instructed for after school programs in Chicago Public Schools.
* Assisted in counseling and mentoring of students.

**Education**

Graduated 2013 University of Illinois at Chicago, *Bachelors Degree*

 Major: Political Science

**Relevant Skills**

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| **Clerical Skills*** Efficient in Microsoft Office
* Answering and receiving phone calls and email
* Keyboarding: 65 WPM
* Press Writing
* Audio Recording
 | **General Skills*** Event Planning
* Unflappable under heavy stress, workload and demanding customers
* Outspoken and courteous to people of all walks of life.
 | **Technical Skills** * C/C++, Python and JavaScript
* MYSQL, PHP, HTML and CSS.
* GitHub
* WordPress Administration
* Microsoft Windows XP, 7, 8, 10.
* Computer Maintenance & Repair
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**Awards and Other Achievements**

* Guest speaker at ProIndieDev Conference in March 2018.
* 2nd Place in Men Against Sexual Violence Bystander Intervention 2012 Video Film Contest at UIC.
* Association for Computing Machinery Student Chapter at UIC member
* Linux Users Group Student Chapter at UIC member